

BEST! Training Instruction & Presentation Skills Training

Maximize Team Performance

Prepared employees who deliver effective educational and informational programs help maximize team performance.

Training instruction and presentation skills are essential to ensuring that educational and information programs are delivered successfully and achieve the goals of the programs.

The BEST! Training Instruction & Presentation Skills Training Program

Based on global best practices in training instruction and presentation skills, the BEST! Training Instruction and Presentation Skills Training Program provides your leaders with the knowledge and skills they need to be the best they can be. Comprehensive training includes:

- Presenting a Positive Image - Personal Appearance and Credibility
- Energy and Enthusiasm
- Body Language, Gestures and Eye Contact
- Voice Quality and Vocal Variety
- Presenting Complex Information
- Using Personal Experiences and Humor
- Managing Your Materials
- Creating an Open and Friendly Environment
- Recognizing Student Feedback and Fostering Student Engagement
- Emphasizing and Reinforcing Key Points
- Leading Activities and Exercises
- Asking and Answering Questions (Including Discussion and Assessment Questions)
- Maintaining Class Control
- Motivating Your Audience

The BEST! Training Instruction and Presentation Skills Training Program may be deployed as an eLearning, classroom or blended program, with comprehensive skill development using case studies, activities, role-plays, evaluation and testing, and final certification followed by mentoring and ongoing OJT. The program is completely customizable with the Bank's standards, policies and procedures, or it can be deployed as off-the-shelf training.

BEST! Training Instruction and Presentation Skills Training Teaches Your Team To Deliver Excellent Presentations & Instruction




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